

Panasonic

Panasonic Avionics Corporation

CUSTOMER INFORMATION LETTER

CIL #:	C021306-HW	REVISION: 3
DATE:	March 18, 2009	
TO:	OUR VALUED CUSTOMERS	
ATTN:	Technical Services	
SUBJECT:	Standard Repair Labor Time	

Revision History:

Original Issue: C021306-HW, dated February 28, 2006

Dear Valued Customer,

Panasonic Repair Service Centers (Panasonic) presents here the Standard Repair Labor Time (SRT) annual update which will take effect on April 1, 2009. Panasonic is pleased to offer the SRT CIL as a tool to assist our customers to more effectively plan their repair budgets by providing standardized consistent labor charges for their non-warranted (e.g. out-of-wty unit, damaged unit, scheduled maintenance) repairs, exclusive of modification.

These standards are reflective of the average time a skilled technician will dedicate to fault verification, correction, test, and certification. The standards are based on careful analysis of repair data for the past seven years. Our newer product line parts do not yet appear on the SRT listing until such time as a statistically sufficient quantity have been repaired. This revised list includes SRT for 23 new parts which have achieved a quantity of repairs over the past year sufficient to be included in the analysis.

Panasonic reserves the right to assess a fee in addition to SRT for customer specified requirements that exceed our standard repair processing (e.g. specialized packing or data entry).

On behalf of the Panasonic employees at our Certified Repair Service Centers in Bothell, Washington and Dallas, Texas in the U.S.A.; London, England; Dubai, U.A.E; Osaka, Japan; Sydney, Australia; and Singapore, please accept our wishes for a healthy and prosperous 2009.

Very best regards,



Yuji Mizoguchi
Senior Director
Panasonic Repair Services

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MAJOR AND MINOR REPAIR DESCRIPTIONS

DVD-L10DL1, DVD-LV75, DVD-LV75DL1, DVD-LV75D-S:

Minor Repair: Removal of debris from unit such as liquid spill, all types of food, and replacement of a broken cabinet or cover.

Major Repair: Replacement of broken LCD Screen, Main CBA, Optical Pickup Unit (OPU), and troubleshooting an electrical problem on Main CBA with replacement of components (e.g., ICs, transistors, etc.).

PT-LCD932U:

Minor Repair: Labor associated with minor cleaning of unit (exterior case and light interior dust), most IDF repairs (*i.e.*, straightening of slightly bent brackets, replacement of brackets, worn or missing exterior screws, missing lens cap). Labor associated with the minor cleaning and lamp replacement (when no other repairs are necessary other than a possible IDF repair), Function Testing with non-labor intensive adjustments and Final Testing. Parts may be charged in addition to the Labor associated with the Minor Repair.

Major Repair: Labor associated with major cleaning of unit (extensive exterior case and heavy interior dust) involving cleaning or repair of the LCD's and/or any portion of the optics, CI, CH, ODF repairs (*i.e.*, extensive troubleshooting which may lead to the adjustments, replacement of a component, PCB and/or sub-assembly). Parts may be charged in addition to the Labor associated with the Major Repair.

RD-AV1113-xx & RD-AV1216-xx

Minor Repair: Cleaning of video heads, pinch roller and other mechanical parts; replacement/alignment of cassette housing; replacement of rubber parts.

Major Repair: Drum assembly replacement; electronic component/PWA replacement; mechanical alignment; repair of liquid contaminated units.

RD-AV1209-xx

Minor Repair: Replacement of any of the following parts: lever locks, lid door, lid opener, main loom, plate connector, push switch, roller guides, tape opener brackets, etc.; cleaning of video heads, pinch roller and other mechanical parts.

Major Repair: Replacement of chassis assembly, drum assembly, or capstan motor; repair of liquid contaminated units; mechanical alignment; electronic component/PWA replacement.

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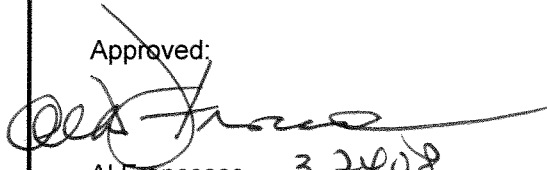
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If you have questions or concerns regarding the above information, please contact the undersigned.

Panasonic Avionics Corporation

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John Palmer
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Panasonic Avionics Corporation

**Standard Repair Time
for FY 2008**

Part Number	Description	Family Group	2009 SRT	Major SRT
AG7000-xx	VIDEO CASSETTE PLAY	Audio/Video Sources	5.5	
AG-70xx-xx	VIDEO CASSETTE PLAY	Audio/Video Sources	5.5	
BA71004x-xx	ARM, BUCHER	Structure	4.5	
DVD-Lxxxxxxx	DVD PLAYER	Audio/Video Sources	1.5	2.5
PT-LCD93xx	VIDEO PROJECTION UN	Audio/Video Sources	3.5	6.0
RD-AA1001-xx	PES CONTROLLER	System Controllers	4.0	
RD-AA1002-xx	PSS CONTROLLER	System Controllers	4.0	
RD-AA1003-xx	EPESC	System Controllers	4.0	
RD-AA1006-xx	AUDIO MULTIPLEXER	Modulators/Multiplexers	6.0	
RD-AA1007-xx	EPESC	System Controllers	5.0	
RD-AA1008-xx	EPESC	System Controllers	5.0	
RD-AA1106-01	AUDIO MULTIPLEXER II	Modulators/Multiplexers	5.0	
RD-AA2001-xx	AUDIO MULTIPLEXER II	Audio/Video Distribution	5.5	
RD-AA2002-xx	EADB	Audio/Video Distribution	5.0	
RD-AA2004-xx	ZMC	Area Controllers	3.5	
RD-AA2005-xx	AREA SERVICE BOX	Area Controllers	4.5	
RD-AA2006-xx	AREA SERVICE BOX	Area Controllers	4.5	
RD-AA2013-xx	EADB	Audio/Video Distribution	5.0	
RD-AA2014-xx	ZONE INTERFACE UNIT	Area Controllers	5.0	
RD-AA2016-xx	ENHANCED AREA DIST	Audio/Video Distribution	5.0	
RD-AA2100-xx	FLOOR DISCONNECT B	Audio/Video Distribution	2.5	
RD-AA3402-xx	DSEB	Seat Electronics Boxes	5.5	
RD-AA3403-xx	DSEB	Seat Electronics Boxes	5.5	
RD-AA3412-xx	DSEB	Seat Electronics Boxes	5.5	
RD-AA3413-xx	DSEB	Seat Electronics Boxes	5.5	
RD-AA3422-xx	DSEB	Seat Electronics Boxes	5.5	
RD-AA3423-xx	DSEB	Seat Electronics Boxes	5.5	
RD-AA3501-xx	QMU	Modulators/Multiplexers	7.5	
RD-AA3602-xx	DSEB	Seat Electronics Boxes	4.5	
RD-AA3603-xx	DSEB	Seat Electronics Boxes	4.5	
RD-AA3612-xx	DSEB	Seat Electronics Boxes	4.5	
RD-AA3613-xx	DSEB	Seat Electronics Boxes	4.5	
RD-AA362x-xx	DSEB, RACK MOUNT	Seat Electronics Boxes	4.5	
RD-AA364x-xx	DSEBi	Seat Electronics Boxes	4.5	
RD-AA365x-xx	DSEBi	Seat Electronics Boxes	4.5	
RD-AA3901-01	MBU	Modulators/Multiplexers	5.0	
RD-AA3902-01	TOKEN RING INTERFAC	Modulators/Multiplexers	2.0	
RD-AA4102-xx	SYSTEM 2000 SEAT ELI	Seat Electronics Boxes	4.0	
RD-AA4103-xx	IVASEB	Seat Electronics Boxes	4.0	
RD-AA4112-xx	IVASEB	Seat Electronics Boxes	4.0	
RD-AA4113-xx	IVASEB	Seat Electronics Boxes	4.0	
RD-AA4304-xx	ASEB	Seat Electronics Boxes	4.0	
RD-AA4502-xx	VASEB	Seat Electronics Boxes	4.0	
RD-AA4503-xx	VASEB, TRIPLE	Seat Electronics Boxes	4.0	
RD-AA4512-xx	SEAT VIDEO UNIT	Seat Electronics Boxes	4.0	
RD-AA4513-xx	SEAT VIDEO UNIT	Seat Electronics Boxes	4.0	
RD-AA4662-xx	IVASEB	Seat Electronics Boxes	4.0	
RD-AA4663-xx	IVASEB	Seat Electronics Boxes	4.0	
RD-AA4672-xx	IVASEB	Seat Electronics Boxes	4.0	
RD-AA4673-xx	IVASEB	Seat Electronics Boxes	4.0	
RD-AA5001-xx	VIDEO SYSTEM CONTR	System Controllers	4.25	
RD-AA5002-xx	VIDEO MODULATOR UN	Modulators/Multiplexers	5.0	
RD-AA5004-xx	VIDEO INTERFACE UNI	Modulators/Multiplexers	5.0	
RD-AA5006-xx	VIDEO BALANCED LINE	Audio/Video Distribution	2.5	
RD-AA5007-xx	EVSCU	System Controllers	5.00	

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Part Number	Description	Family Group	2009 SRT	Major SRT
RD-AA5009-xx	RF DIST AMP	Audio/Video Distribution	3.0	
RD-AA5010-xx	DISTRIBUTION AMPLIFIER	Audio/Video Distribution	4.50	
RD-AA5011-xx	MDMU	Modulators/Multiplexers	8.5	
RD-AA5101-xx	TAPPING UNIT	Audio/Video Distribution	4.0	
RD-AA5102	VIDEO DISTRIBUTION UNIT	Audio/Video Distribution	4.50	
RD-AA61xx-xx	PCU/RJU	Passenger Control Devices	1.25	
RD-AA620x-xxx	INSTL CORD REEL PCU	Passenger Control Devices	1.25	
RD-AA625x-xx	DSEB RACK ASSEMBLY	Structure	2.0	
RD-AA63xx-xx	CRADLE	Passenger Control Devices	1.0	
RD-AA64xx-xx	PCU HANDSET	Passenger Control Devices	1.0	
RD-AA650x-xx	HANDSET/CRADLE	Passenger Control Devices	1.0	
RD-AA651x-xx	CRADLE	Passenger Control Devices	1.0	
RD-AA652x-xx	CRADLE	Passenger Control Devices	1.0	
RD-AA655x-xx	HANDSET	Passenger Control Devices	1.0	
RD-AA656x-xx	HANDSET	Passenger Control Devices	1.0	
RD-AA66xx-xx	HANDSET	Passenger Control Devices	1.0	
RD-AA67xx-xx	HANDSET/CRADLE	Passenger Control Devices	1.0	
RD-AA69xx-xx	CRADLE	Passenger Control Devices	1.0	
RD-AA7070-xx	LCD MONITOR	Display Devices	2.5	
RD-AA7075-xx	LCD MONITOR	Display Devices	2.5	
RD-AA7076-xx	LCD MONITOR	Display Devices	2.5	
RD-AA7090-xx	LCD MONITOR	Display Devices	2.5	
RD-AA7095-xx	LCD MONITOR	Display Devices	2.5	
RD-AA7096-xx	LCD MONITOR	Display Devices	2.5	
RD-AA710x-xx	LCD MONITOR	Display Devices	2.5	
RD-AA715x-xx	LCD MONITOR	Display Devices	2.5	
RD-AA7204-xx	LCD MONITOR	Display Devices	2.5	
RD-AA7700-xx	LCD MONITOR	Display Devices	2.5	
RD-AA7705-xx	LCD MONITOR	Display Devices	2.5	
RD-AA7754-xx	LCD MONITOR	Display Devices	2.5	
RD-AA7755-xx	LCD MONITOR	Display Devices	3.5	
RD-AA7770-xx	LCD MONITOR	Display Devices	2.5	
RD-AA7775-xx	LCD MONITOR	Display Devices	2.5	
RD-AA7776-xx	LCD MONITOR	Display Devices	2.5	
RD-AA7790-xx	LCD MONITOR	Display Devices	2.5	
RD-AA7795-xx	LCD MONITOR	Display Devices	2.5	
RD-AA7796-xx	LCD MONITOR	Display Devices	2.5	
RD-AA7800-xx	LCD MONITOR	Display Devices	2.5	
RD-AA788x-xx	LCD MONITOR	Display Devices	2.5	
RD-AA8001-xx	CPMU	System Controllers	5.00	
RD-AA8003	CABIN FILE SERVER	Data Storage	5.5	
RD-AA8006-xx	AUDIO SERVER	System Controllers	5.00	
RD-AA8007-xx	VIDEO SERVER	System Controllers	5.00	
RD-AA8010-xx	CABIN MANAGEMENT T	System Controllers	6.00	
RD-AA8011-xx	CMT KEYBOARD	Ancillary Device	2.5	
RD-AA8017-xx	CMT MKII	System Controllers	6.00	
RD-AA8019-xx	CABIN MANAGEMENT T	System Controllers	5.00	
RD-AA8020	CPMS MEMORY EXPAN	Data Storage	5.0	
RD-AA8023-xx	FLOPPY DISK DRIVE	Ancillary Device	2.5	
RD-AA8027-xx	CMT KEYBOARD	Ancillary Device	2.5	
RD-AA8034-xx	CMEU II	Data Storage	5.0	
RD-AA8041-xx	HDDA I	Data Storage	8.0	
RD-AA8044-xx	CD-ROM UNIT	Ancillary Device	3.0	
RD-AA8046-xx	CABIN MANAGEMENT T	System Controllers	5.00	
RD-AA8061-xx	LAN HUB	Data Storage	3.0	

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Part Number	Description	Family Group	2009 SRT	Major SRT
RD-AA8064-xx	LAN HUB	Data Storage	3.0	
RD-AA8080-xx	PRINTER	Printer	5.0	
RD-AA8100-xx	FLOPPY DISK DRIVE	Ancillary Device	2.5	
RD-AA8111	FLOPPY DISK DRIVE	Ancillary Device	2.5	
RD-AA8114-xx	FAN ASSY/FDDU	Ancillary Device	4.5	
RD-AA8207-xx	VIDEO SERVER PC COI	System Controllers	6.0	
RD-AA8210-xx	FIBER CHANNEL HUB	Data Storage	6.0	
RD-AA8234-xx	CPMS MEMORY EXPAN	Ancillary Device	5.0	
RD-AA8241-xx	HDDA II	Data Storage	8.0	
RD-AA8341-xx	HDDA III	Data Storage	8.0	
RD-AA880x-xx	POWER SUPPLY	Power Device	2.0	
RD-AA902013-xx	16" RETRACT INSTL	Display Devices	0.0	
RD-AA902033-xx	FLIP SCREEN SYSTEM	Display Devices	0.0	
RD-AA902065-xx	FLIP SCREEN SYSTEM	Display Devices	0.0	
RD-AA902108-xx	VCC PALLET INSTL	Structure	2.0	
RD-AA902111	CARD READER/DISK DI	Ancillary Device	3.0	
RD-AA902115-xx	CARD READER/DISK DI	Ancillary Device	3.0	
RD-AA90212x-xx	9 LCD CEILING MOUNT	Structure	3.0	
RD-AA902134-xx	CRADLE, INTEGRATED	Passenger Control Devices	1.25	
RD-AA902180-01	ROLL SCREEN ASSY	Roll Screen	4.5	
RD-AA902183-01	ROLL SCREEN ASSY	Roll Screen	4.5	
RD-AA902222-xx	CRADLE INTEGRATED	Passenger Control Devices	1.25	
RD-AA90224x-xx	VCC RACK INSTL	Structure	3.50	
RD-AA90226x-xx	VCC RACK INSTL	Structure	2.00	
RD-AA902270-xx	16" RETRACT INSTL	Structure	10.0	
RD-AA902416-xx	20 INCH LCD WALL MOI	Structure	2.0	
RD-AA902418-xx	15" LCD WALL MOUNT I	Structure	3.5	
RD-AA902437-xx	10.4" LCD WALL MOUN	Structure	2.0	
RD-AA902452-xx	VCC PALLET INSTL	Structure	2.0	
RD-AA90246x-xx	VCC PALLET INSTL	Structure	2.0	
RD-AA90256x-xx	STRUCTURE/MASC/IRV	Structure	2.0	
RD-AA902577-xx	VCC CABINET INSTL	Structure	2.0	
RD-AA902650-xx	15-IN LCD WALL MOUN	Display Devices	3.5	
RD-AA90270x-xx	10.4-IN & 9-IN LCD RETI	Display Devices	3.0	
RD-AC1202-xx	COCKPIT PRINTER	Printer	5.0	
RD-AC1203-xxx	MULTI-INPUT PRINTER	Printer	5.0	
RD-AM10xx-x	WORLD CLOCK		2.0	
RD-AM200x-xx	DOUBLE ARM ASSEMBI	Structure	5.0	
RD-AM2205-xx	ARM ASSY	Structure	5.0	
RD-AM2311-xx	LCD MONITOR INSTALL	Structure	5.0	
RD-AM2312-01	SMART MONITOR SEAT	Structure	1.5	
RD-AM2401-xx	ARM ASSY	Structure	5.0	
RD-AM2402-xx	ARM ASSY	Structure	5.0	
RD-AM2403-xx	ARM ASSY	Structure	5.0	
RD-AM250x-xx	DOUBLE ARM ASSEMBI	Structure	5.0	
RD-AM260x-xx	ARM ASSY	Structure	5.0	
RD-AM2800-xx	ARM ASSY	Structure	5.0	
RD-AM301x-xx	DOUBLE ARM ASSEMBI	Structure	5.0	
RD-AM3020-xx	DOUBLE ARM ASSEMBI	Structure	5.0	
RD-AM3402-xx	ARM ASSY	Structure	5.0	
RD-AM3403-xx	ARM ASSY	Structure	5.0	
RD-AM3409-xx	SINGLE ARM ASSY	Structure	5.0	
RD-AM3410-xx	ARM ASSEMBLY, SINGI	Structure	5.0	
RD-AM3411-xx	ARM ASSEMBLY, DOUB	Structure	5.0	
RD-AM350x-xx	DOUBLE ARM ASSEMBI	Structure	5.0	

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Part Number	Description	Family Group	2009 SRT	Major SRT
RD-AM351x-xx	ARM, SINGLE	Structure	5.0	
RD-AM491x-xx	SMART CARD READER	Ancillary Device	2.5	
RD-AM6xx-xxx	HARNESS or CABLE AS	Harness	2.0	
RD-AM7xx-xxx	HARNESS or CABLE AS	Harness	2.0	
RD-AM8001-x	ELECTRONIC CHIM A/C	Ancillary Device	3.5	
RD-AM812x-xx	BITE PANEL	Ancillary Device	3.0	
RD-AM8131-xx	BITE PANEL	Ancillary Device	3.0	
RD-AM8303-xx	COCKPIT SPEAKER	Ancillary Device	3.0	
RD-AM8304	COCKPIT SPEAKER	Ancillary Device	3.0	
RD-AN9001-xx	METRIC ALTITUDE DIS	Ancillary Device	3.0	
RD-AR9001	AM TUNER	Audio/Video Distribution	2.5	
RD-AR9002	AM RADIO TUNER	Audio/Video Distribution	2.5	
RD-AT1003	CABIN TELECOMMUNIC	System Controllers	4.25	
RD-AT1004-xx	CABIN TELECOMMUNIC	System Controllers	4.25	
RD-AT6002-xx	TELEPHONE HANDSET	Passenger Control Devices	2.5	
RD-AV1111	VIDEO CASSETTE PLAY	Audio/Video Sources	5.5	
RD-AV1112	VIDEO CASSETTE PLAY	Audio/Video Sources	5.0	
RD-AV1113-xx	VIDEO CASSETTE PLAY	Audio/Video Sources	3.0	5.5
RD-AV1115	VIDEO CASSETTE PLAY	Audio/Video Sources	5.0	
RD-AV1201	VCP 8MM NTSC HI-BAN	Audio/Video Sources	5.0	
RD-AV1203-xx	8MM VIDEO CASSETTE	Audio/Video Sources	5.5	
RD-AV1205	VIDEO CASSETTE PLAY	Audio/Video Sources	5.0	
RD-AV1206	VIDEO CASSETTE PLAY	Audio/Video Sources	5.0	
RD-AV1209-xx	IVCP	Audio/Video Sources	1.5	3.5
RD-AV1211-xx	8MM VCP	Audio/Video Sources	4.0	
RD-AV1215-xx	VIDEO CASSETTE PLAY	Audio/Video Sources	4.0	
RD-AV1216-xx	HI-8 VIDEO CASSETTE	Audio/Video Sources	1.5	3.5
RD-AV1217-xx	VIDEO CASSETT PLAYE	Audio/Video Sources	4.0	
RD-AV1303-xx	DVD PLAYER	Audio/Video Sources	3.0	
RD-AV1306-xx	DVD PLAYER	Audio/Video Sources	3.0	
RD-AV1313-xx	DVD PLAYER	Audio/Video Sources	3.0	
RD-AV1316-xx	DVD PLAYER	Audio/Video Sources	3.0	
RD-AV1503-xx	TV TUNER	Audio/Video Distribution	3.0	
RD-AV205x-xx	VIDEO MONITOR	Display Devices	4.5	
RD-AV2073	7" CRT MONITOR	Display Devices	4.5	
RD-AV2132-xx	VIDEO MONITOR	Display Devices	4.5	
RD-AV2133-xx	VIDEO MONITOR	Display Devices	4.5	
RD-AV2136	VIDEO MONITOR	Display Devices	4.5	
RD-AV2138	VIDEO MONITOR	Display Devices	4.5	
RD-AV2162-xx	VIDEO MONITOR	Display Devices	4.5	
RD-AV2164	VIDEO MONITOR	Display Devices	4.5	
RD-AV2167-xx	VIDEO MONITOR	Display Devices	4.5	
RD-AV2168-xx	VIDEO MONITOR	Display Devices	4.5	
RD-AV2201-xx	VIDEO MONITOR	Display Devices	4.5	
RD-AV2802-xx	RETRACTABLE MECHA	Display Devices	4.5	
RD-AV2906	POWER SUPPLY UNIT	Power Device	2.0	
RD-AV3001-xx	VIDEO SYSTEM CONTR	System Controllers	5.0	
RD-AV3006-xx	VIDEO SYSTEM CONTR	System Controllers	5.0	
RD-AV3007-xx	PROGRAMMABLE VIDE	System Controllers	5.0	
RD-AV4001-xx	TAPPING UNIT	Audio/Video Distribution	4.0	
RD-AV4002--xx	VIDEO DISTRIBUTION U	Audio/Video Distribution	5.0	
RD-AV4003-xx	JUNCTION BOX, A/C B7	Audio/Video Distribution	4.0	
RD-AV4004-xx	VIDEO DISTRIBUTION U	Audio/Video Distribution	4.0	
RD-AV4006-xx	VIDEO ZONE DISTRIBU	Audio/Video Distribution	4.0	
RD-AV4008-xx	JUNCTION BOX, B767/L	Audio/Video Distribution	4.0	

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Part Number	Description	Family Group	2009 SRT	Major SRT
RD-AV4011-xx	JUNCTION BOX	Audio/Video Distribution	4.0	
RD-AV4015	SIGNAL SPLITTER	Audio/Video Distribution	4.0	
RD-AV4018-01	VIDEO DISTRIBUTION U	Audio/Video Distribution	5.0	
RD-AV4203-xx	VIDEO SEB	Seat Electronics Boxes	3.5	
RD-AV6001-xx	RF MODULATOR	Modulators/Multiplexers	5.0	
RD-AV705x-x	LCD MONITOR	Display Devices	3.5	
RD-AV706x-xx	LCD MONITOR	Display Devices	3.5	
RD-AV707x-xx	LCD MONITOR	Display Devices	3.5	
RD-AV709x-xx	LCD MONITOR	Display Devices	3.5	
RD-AV710x-xx	LCD MONITOR	Display Devices	3.5	
RD-AV714x-xx	LCD MONITOR	Display Devices	3.5	
RD-AV7151-xx	LCD MONITOR	Display Devices	3.5	
RD-AV7201-xx	LCD MONITOR	Display Devices	3.5	
RD-AV7705-xx	LCD MONITOR	Display Devices	3.5	
RD-AV7776-xx	LCD MONITOR	Display Devices	3.5	
RD-AV9115-01	CASSETTE STOWAGE	Structure	0.0	
RD-AV9118	RACK ASSY	Structure	0.0	
RD-AV9801-xx	LCD MONITOR	Display Devices	5.5	
RD-AV9802-xx	RETRACTABLE LCD MO	Display Devices	5.5	
RD-AV9803-xx	LCD MONITOR	Display Devices	5.5	
RD-AV9804-xx	LCD AVIONICS MONITO	Display Devices	5.5	
RD-AV9805-xx	7" RETRACTABLE LCD	Display Devices	5.0	
RD-AV9806-xx	LCD MONITOR	Display Devices	5.0	
RD-AV9809-xx	LCD MONITOR	Display Devices	5.0	
RD-AV981x-xx	LCD MONITOR	Display Devices	5.0	
RD-AV982x-xx	LCD MONITOR	Display Devices	3.5	
RD-AV983x-xx	LCD MONITOR	Display Devices	3.5	
RD-AV984x-xx	LCD MONITOR	Display Devices	3.5	
RD-AX1001-x	MAIN MULTIPLEXER	Modulators/Multiplexers	4.5	
RD-AX1015	MAIN MULTIPLEXER	Modulators/Multiplexers	4.5	
RD-AX1017-xx	MAIN MULTIPLEXER	Modulators/Multiplexers	4.5	
RD-AX130x-xx	MAIN MULTIPLEXER	Modulators/Multiplexers	4.5	
RD-AX150x-xx	MAIN MULTIPLEXER	Modulators/Multiplexers	4.5	
RD-AX2001-x	ZONE MULTIPLEXER	Area Controllers	4.5	
RD-AX2101-x	ZONE MULTIPLEXER	Area Controllers	3.0	
RD-AX2194-xx	FLOOR DISCONNECT U	Audio/Video Distribution	2.5	
RD-AX2199	FLOOR DISCONNECT B	Audio/Video Distribution	2.5	
RD-AX230x-xx	WALL DISCONNECT BO	Audio/Video Distribution	3.5	
RD-AX2502-xx	ZONE CONTROL UNIT	Area Controllers	4.0	
RD-AX2512-xx	ZONE CONTROL UNIT	Area Controllers	4.0	
RD-AX3001-xx	COLUMN TIMER DECOI	Area Controllers	5.0	
RD-AX3003	COLUMN TIMER DECOI	Area Controllers	5.0	
RD-AX4311	SEAT ELECTRONICS B	Seat Electronics Boxes	3.0	
RD-AX4312	SEAT ELECTRONICS B	Seat Electronics Boxes	3.0	
RD-AX4321	DEMUX/ENCODER	Seat Electronics Boxes	3.0	
RD-AX4322	DEMUX/ENCODER	Seat Electronics Boxes	3.0	
RD-AX4331-xx	SEAT ELECTRONICS B	Seat Electronics Boxes	3.0	
RD-AX4332-01	SEB	Seat Electronics Boxes	3.0	
RD-AX4352-xx	SEAT ELECTRONICS B	Seat Electronics Boxes	3.0	
RD-AX440x-x	SEAT ELECTRONICS B	Seat Electronics Boxes	3.0	
RD-AX4413	SEAT ELECTRONICS B	Seat Electronics Boxes	3.0	
RD-AX4431-xx	SEAT ELECTRONICS B	Seat Electronics Boxes	3.0	
RD-AX5211	DECODER UNIT	Area Controllers	3.0	
RD-AX5301-xx	DECODER UNIT	Area Controllers	3.0	
RD-AX5303	DECODER UNIT	Area Controllers	3.0	

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Part Number	Description	Family Group	2009 SRT	Major SRT
RD-AX5311	DECODER UNIT	Area Controllers	3.0	
RD-AX5321	DECODER UNIT	Area Controllers	3.0	
RD-AX5352	DECODER UNIT	Area Controllers	3.0	
RD-AX540x-xx	DECODER UNIT	Area Controllers	3.0	
RD-AX60xx-xx	PCU	Passenger Control Devices	1.25	
RD-AX62xxxxx	PCU	Passenger Control Devices	1.25	
RD-AX64xx-xx	RJU	Passenger Control Devices	1.0	
RD-AX65xx-xx	DPCU	Passenger Control Devices	1.25	
RD-AX66xx-xx	DPCU	Passenger Control Devices	1.25	
RD-AX67xx-xx	PCU	Passenger Control Devices	1.25	
RD-AX68xx-xx	PCU	Passenger Control Devices	1.25	
RD-AX69xx-xx	PCU	Passenger Control Devices	1.25	
RD-AX7001-xx	TAPE REPRODUCER	Audio/Video Sources	9.0	
RD-AX7002-xx	PASSENGER ENTERTA	Audio/Video Sources	9.0	
RD-AX7010	BOARDING MUSIC REP	Audio/Video Sources	5.0	
RD-AX7070-xx	DAT PLAYER	Audio/Video Sources	3.5	
RD-AX7091-xx	CD REPRODUCER	Audio/Video Sources	5.0	
RD-AX7092-xx	CD REPRODUCER	Audio/Video Sources	5.0	
RD-AX7094-xx	CD REPRODUCER	Audio/Video Sources	5.0	
RD-AX7095-xx	CD REPRODUCER	Audio/Video Sources	5.0	
RD-AX7201	ANNOUNCEMENT CON	Audio/Video Sources	8.5	
RD-AX7211	ANNOUNCEMENT CON	Audio/Video Sources	8.0	
RD-AX7271-xx	ANNOUNCEMENT TAPE	Audio/Video Sources	8.0	
RD-AX7281-xx	CONTROL BOX	Audio/Video Sources	5.0	
RD-AX7303	AUDIO TAPE REPRODU	Audio/Video Sources	5.0	
RD-AX7308-xx	ANNC & BDG MUSIC RE	Audio/Video Sources	5.0	
RD-AX7351	ANNC & BDG MUSIC RE	Audio/Video Sources	5.0	
RD-AX7360-xx	SOLID STATE WALL MC	Audio/Video Sources	5.0	
RD-AX7501	SOLID STATE STORED	Audio/Video Sources	5.0	
RD-AX767x-xx	PRAM	Audio/Video Sources	6.0	
RD-AX7681	ANNC & BLG MUSIC CO	Audio/Video Sources	5.0	
RD-FA1009-xx	MEDIA ENCODER	Modulators/Multiplexers	5.0	
RD-FA1011-xx	AIRCRAFT INTERFACE	System Controllers	5.0	
RD-FA1031-xx	DISC ARRAY	Data Storage	5.0	
RD-FA1041-xx	ETHERNET SWITCH	Modulators/Multiplexers	3.5	
RD-FA1051-xx	CREW TERMINAL	System Controllers	4.0	
RD-FA1061-xx	MEDIA SERVER	Data Storage	5.0	
RD-FA1141-xx	ONBOARD MEDIA LOA	Ancillary Device	2.5	
RD-FA1161-xx	ETHERNET PRINTER	Printer	3.5	
RD-FA2011-01	AREA DISTRIBUTION B	Audio/Video Distribution	4.5	
RD-FA2021-01	FLOOR DISCONNECT B	Audio/Video Distribution	2.0	
RD-FA2051-01	TAPPING UNIT	Audio/Video Distribution	4.0	
RD-FA3014-xx	SEAT ELECTRONICS B	Seat Electronics Boxes	2.5	
RD-FA3024-xx	SEAT ELECTRONICS B	Seat Electronics Boxes	2.5	
RD-FA3124-xx	SEAT ELECTRONICS B	Seat Electronics Boxes	2.5	
RD-FA3221-xx	PREMIUM SEAT ELECT	Seat Electronics Boxes	3.0	
RD-FA3524-xx	ZONE TERMINATOR	Seat Electronics Boxes	5.0	
RD-FA362x-xx	SEAT POWER MODULE	Power Device	2.5	
RD-FA5001-xx	QWERTY HANDSET	Passenger Cont. Dev	1.50	
RD-FA5002-xx	HANDSET	Passenger Cont. Dev	1.50	
RD-FA5101-xx	HANDSET	Passenger Cont. Dev	1.50	
RD-FA5208-xx	HANDSET	Passenger Cont. Dev	1.5	
RD-FA5303-xx	PREMIUM HANDSET	Passenger Cont. Dev	1.5	
RD-FA6013-xx	REMOTE SINGLE USB P	Passenger Cont. Dev	1.5	
RD-FA6023-xx	REMOTE 2 PORT USB,	Passenger Cont. Dev	1.5	

**Standard Repair Time
for FY 2008**

Part Number	Description	Family Group	2009 SRT	Major SRT
RD-FA6063-xx	MULITPORT JACK (RAP	Passenger Cont. Dev	1.5	
RD-FA6263-xx	MULTIPOINT JACK, (RJ4	Passenger Cont. Dev	1.5	
RD-FA6363-xx	MULTIPOINT JACK	Passenger Cont. Dev	1.5	
RD-FA7805-xx	SMART DISPLAY UNIT	Display Devices	2.5	
RD-FA7154-xx	SMART DISPLAY UNIT	Display Devices	3.0	
RD-FW7100-xx	10.6" SDU	Display Devices	2.5	
RD-FW7105-xx	10.6 INCH SDU	Display Devices	2.5	
RD-FW715x-xx	LCD MONITOR	Display Devices	2.5	
RD-FW7239-xx	LCD MONITOR	Display Devices	2.5	
RD-FW779x-xx	SMART DISPLAY UNIT	Display Devices	2.5	
RD-FW78xx-xx	LCD MONITOR	Display Devices	2.5	
RD-FW79xx-xx	LCD MONITOR	Display Devices	2.5	
RD-FW9715-xx	15.4-IN WALL MOUNT L	Display Devices	2.5	
RD-FW9723-xx	23-IN WALL MOUNT LCI	Display Devices	2.5	
RD-KA1002-xx	SC SYSTEM CONTROLLI	System Controllers	4.0	
RD-KA1003-xx	FILE SERVER	Data Storage	4.5	
RD-KA1005-xx	ADB	Audio/Video Distribution	3.0	
RD-KA1006-xx	CP CREW PANEL	System Controllers	4.0	
RD-KA1012-xx	SYSTEM CONTROLLER	System Controllers	5.0	
RD-KA3209-xx	VSEB	Seat Electronics Boxes	2.5	
RD-KA3303-xx	VIDEO SEAT ELECTRO	Seat Electronics Boxes	2.5	
RD-KA5611-xx	CRADLE	Passenger Cont. Dev	1.25	
RD-KA561x-xx	CRADLE	Passenger Cont. Dev	1.0	
RD-KA571x-xx	Universal Cradle w/ cord	Passenger Control Device	1.5	
RD-KA581x-xx	CRADLE	Passenger Cont. Dev	1.5	
RD-KA6012-xx	USB JACK	Passenger Cont. Dev	1.25	
RD-KA6401-xx	RJU	Passenger Cont. Dev	1.0	
RD-KA6403-xx	RJU	Passenger Cont. Dev	1.25	
RD-KA6405-xx	RJM	Passenger Cont. Dev	1.25	
RD-KA8404-xx	PSS PCU	Passenger Cont. Dev	1.50	
RD-KA8503-xx	TOP MOUNT PCU W/LE	Passenger Cont. Dev	1.5	
RD-KM6xxx-xx	HARNESS ASSEMBLY	Harness	2.0	
RD-KM7xxx-xx	HARNESS ASSEMBLY	Harness	2.0	
RD-KW7097-xx	9" SDU, SEAT BACK TY	Display Devices	3.0	
RD-KW7098-xx	SDU, 9" ARM MOUNT	Display Devices	3.0	
RD-KW7670-xx	7" LCD MONITOR	Display Devices	3.0	
RD-KW7675-xx	7" LCD MONITOR	Display Devices	3.0	
RD-KW769x-xx	TOUCH SCREEN SDU 9	Display Devices	3.0	
RD-KW7777-xx	SMART DISPLAY 7" WID	Display Devices	3.0	
RD-KW7778-xx	SMART DISPLAY 7" WID	Display Devices	3.0	
RD-NA1001-xx	DATA ROUTER UNIT	Passenger Control Devices	2.0	
RD-NA1002-xx	INDIVIDUAL PASSENGE	Passenger Control Devices	2.0	
RD-NA1003-xx	IPSC CRADLE	Passenger Control Devices	2.0	
RD-NA1010-xx	NOISE CANCELLING R	Passenger Control Devices	1.5	
RD-NA110x-xx	IPSC CRADLE	Passenger Control Devices	2.0	
RD-NB1051-xx	MDR	Audio/Video Sources	6.0	
TH-41JSK-21xx	PROJECTOR VIDEO	Audio/Video Sources	8.0	