

# Panasonic

## Panasonic Avionics Corporation

### CUSTOMER INFORMATION LETTER

<b>CIL #:</b>	C021306-HW	<b>REVISION:</b> 5
<b>DATE:</b>	March 26, 2010	
<b>TO:</b>	OUR VALUED CUSTOMERS	
<b>ATTN:</b>	Technical Services	
<b>SUBJECT:</b>	Standard Repair Labor Time (SRT)	

#### Revision History:

Original Issue: C021306-HW, dated February 28, 2006

Dear Valued Customer,

Panasonic Repair Service Centers (Panasonic) presents here the Standard Repair Labor Time (SRT) annual update which will take effect on April 1, 2010. Panasonic is pleased to offer the SRT CIL as a tool to assist our customers to more effectively plan their repair budgets by providing standardized consistent labor charges for their non-warranted (e.g. out-of-wty unit, damaged unit, scheduled maintenance) repairs, exclusive of modification.

These standards are reflective of the average time a skilled technician will dedicate to fault verification, correction, test, and certification. The standards are based on careful analysis of repair data for the past eight years. Our newer product line parts do not yet appear on the SRT listing until such time as a statistically sufficient quantity has been repaired. This revised list includes SRT for 71 new parts which have achieved a quantity of repairs over the past year sufficient to be included in the analysis. Standard repair labor time does not include special customer requests for modifications, multiple certifications, special packaging, etc. These special requests are quoted and approved with airline customers in advance as required.

On behalf of the Panasonic Global Repair Operations Network; Bothell, Washington and Dallas, Texas in the U.S.A.; London, England; Dubai, U.A.E; Osaka, Japan; Sydney, Australia; and Singapore, please accept our wishes for a healthy and prosperous 2010.

Very best regards,



Collin Shroy  
Senior Director  
Global Repair Services  
Panasonic Avionics Corporation

# Panasonic

## Panasonic Avionics Corporation

# CUSTOMER INFORMATION LETTER

### MAJOR AND MINOR REPAIR DESCRIPTIONS

#### DVD-L10DL1, DVD-LV75, DVD-LV75DL1, DVD-LV75D-S:

Minor Repair: Removal of debris from unit such as liquid spill, all types of food, and replacement of a broken cabinet or cover.

Major Repair: Replacement of broken LCD Screen, Main CBA, Optical Pickup Unit (OPU), and troubleshooting an electrical problem on Main CBA with replacement of components (*e.g.*, ICs, transistors, etc.).

#### PT-LCD932U:

Minor Repair: Labor associated with minor cleaning of unit (exterior case and light interior dust), most IDF repairs (*i.e.*, straightening of slightly bent brackets, replacement of brackets, worn or missing exterior screws, missing lens cap). Labor associated with the minor cleaning and lamp replacement (when no other repairs are necessary other than a possible IDF repair), Function Testing with non-labor intensive adjustments and Final Testing. Parts may be charged in addition to the Labor associated with the Minor Repair.

Major Repair: Labor associated with major cleaning of unit (extensive exterior case and heavy interior dust) involving cleaning or repair of the LCD's and/or any portion of the optics, CI, CH, ODF repairs (*i.e.*, extensive troubleshooting which may lead to the adjustments, replacement of a component, PCB and/or sub-assembly). Parts may be charged in addition to the Labor associated with the Major Repair.

#### RD-AV1113-xx & RD-AV1216-xx

Minor Repair: Cleaning of video heads, pinch roller and other mechanical parts; replacement/alignment of cassette housing; replacement of rubber parts.

Major Repair: Drum assembly replacement; electronic component/PWA replacement; mechanical alignment; repair of liquid contaminated units.

#### RD-AV1209-xx

Minor Repair: Replacement of any of the following parts: lever locks, lid door, lid opener, main loom, plate connector, push switch, roller guides, tape opener brackets, etc.; cleaning of video heads, pinch roller and other mechanical parts.

Major Repair: Replacement of chassis assembly, drum assembly, or capstan motor; repair of liquid contaminated units; mechanical alignment; electronic component/PWA replacement.

**Panasonic**

**Panasonic Avionics Corporation**

## CUSTOMER INFORMATION LETTER

If you have questions or concerns regarding the above information, please contact the undersigned.

**Panasonic Avionics Corporation**

26200 Enterprise Way

Lake Forest, CA 92630

Tel: 949-672-2000

Fax: 949-462-7103

**Standard Repair Time  
for FY 2010**

Part Number	Description	Family Group	2010 SRT	Major SRT
1248805-1		Harnesses	ART	
1248805-2		Harnesses	ART	
1248863-32		Harnesses	ART	
1248869-56		Harnesses	ART	
AG7000-xx	VIDEO CASSETTE P	Audio/Video Sources	5.5	
AG-70xx-xx	VIDEO CASSETTE P	Audio/Video Sources	5.5	
BA71004x-xx	ARM, BUCHER	Structure	4.5	
DVD-Lxxxxxxx	DVD PLAYER	Audio/Video Sources	1.5	2.5
PT-LCD93xx	VIDEO PROJECTIO	Audio/Video Sources	3.5	6.0
RD-AA1001-xx	PES CONTROLLER	System Controllers	4.0	
RD-AA1002-xx	PSS CONTROLLER	System Controllers	4.0	
RD-AA1003-xx	EPESC	System Controllers	4.0	
RD-AA1006-xx	AUDIO MULTIPLEX	Modulators/Multiplexers	6.0	
RD-AA1007-xx	EPESC	System Controllers	5.0	
RD-AA1008-xx	EPESC	System Controllers	5.0	
RD-AA1106-01	AUDIO MULTIPLEX	Modulators/Multiplexers	6.0	
RD-AA2001-xx	AUDIO MULTIPLEX	Audio/Video Distribution	5.5	
RD-AA2002-xx	EADB	Audio/Video Distribution	5.0	
RD-AA2004-xx	ZMC	Area Controllers	3.5	
RD-AA2005-xx	AREA SERVICE BO	Area Controllers	4.5	
RD-AA2006-xx	AREA SERVICE BO	Area Controllers	4.5	
RD-AA2013-xx	EADB	Audio/Video Distribution	5.0	
RD-AA2014-xx	ZONE INTERFACE	Area Controllers	5.0	
RD-AA2016-xx	ENHANCED AREA	Audio/Video Distribution	5.0	
RD-AA2100-xx	FLOOR DISCONN	Audio/Video Distribution	3.5	
RD-AA2902-xx	TERMINATOR	Audio/Video Distribution	1.5	
RD-AA2904-xx	TERMINATOR	Audio/Video Distribution	1.5	
RD-AA3402-xx	DSEB	Seat Electronics Boxes	5.5	
RD-AA3403-xx	DSEB	Seat Electronics Boxes	5.5	
RD-AA3412-xx	DSEB	Seat Electronics Boxes	5.5	
RD-AA3413-xx	DSEB	Seat Electronics Boxes	5.5	
RD-AA3422-xx	DSEB	Seat Electronics Boxes	5.5	
RD-AA3423-xx	DSEB	Seat Electronics Boxes	5.5	
RD-AA3501-xx	QMU	Modulators/Multiplexers	8.0	
RD-AA3602-xx	DSEB	Seat Electronics Boxes	4.5	
RD-AA3603-xx	DSEB	Seat Electronics Boxes	4.5	
RD-AA3612-xx	DSEB	Seat Electronics Boxes	4.5	
RD-AA3613-xx	DSEB	Seat Electronics Boxes	4.5	
RD-AA362x-xx	DSEB, RACK MOUN	Seat Electronics Boxes	4.5	
RD-AA364x-xx	DSEBi	Seat Electronics Boxes	4.5	
RD-AA365x-xx	DSEBi	Seat Electronics Boxes	4.5	
RD-AA3901-01	MBU	Modulators/Multiplexers	5.0	
RD-AA3902-01	MBU	Modulators/Multiplexers	5.0	
RD-AA4102-xx	SYSTEM 2000 SEAT	Seat Electronics Boxes	4.0	
RD-AA4103-xx	IVASEB	Seat Electronics Boxes	4.0	
RD-AA4112-xx	IVASEB	Seat Electronics Boxes	4.0	
RD-AA4113-xx	IVASEB	Seat Electronics Boxes	4.0	
RD-AA4304-xx	ASEB	Seat Electronics Boxes	4.0	
RD-AA4502-xx	VASEB	Seat Electronics Boxes	4.0	
RD-AA4503-xx	VASEB, TRIPLE	Seat Electronics Boxes	4.0	
RD-AA4512-xx	SEAT VIDEO UNIT	Seat Electronics Boxes	4.0	
RD-AA4513-xx	SEAT VIDEO UNIT	Seat Electronics Boxes	4.0	
RD-AA4662-xx	IVASEB	Seat Electronics Boxes	4.0	
RD-AA4663-xx	IVASEB	Seat Electronics Boxes	4.0	
RD-AA4672-xx	IVASEB	Seat Electronics Boxes	4.0	
RD-AA4673-xx	IVASEB	Seat Electronics Boxes	4.0	

**Standard Repair Time  
for FY 2010**

Part Number	Description	Family Group	2010 SRT	Major SRT
RD-AA5001-xx	VIDEO SYSTEM CO	System Controllers	4.25	
RD-AA5002-xx	VIDEO MODULATOR	Modulators/Multiplexers	5.0	
RD-AA5004-xx	VIDEO INTERFACE	Modulators/Multiplexers	5.0	
RD-AA5006-xx	VIDEO BALANCED I	Audio/Video Distribution	3.0	
RD-AA5007-xx	EVSCU	System Controllers	5.0	
RD-AA5008-xx	RF DIST AMP	Audio/Video Distribution	2.5	
RD-AA5009-xx	RF DIST AMP	Audio/Video Distribution	3.0	
RD-AA5010-xx	DISTRIBUTION AMP	Audio/Video Distribution	4.5	
RD-AA5011-xx	MDMU	Modulators/Multiplexers	8.5	
RD-AA5101-xx	TAPPING UNIT	Audio/Video Distribution	4.5	
RD-AA5102	VIDEO DISTRIBUTIO	Audio/Video Distribution	5.0	
RD-AA61xx-xx	PCU/RJU	Passenger Control Devices	1.25	
RD-AA620x-xxx	INSTL CORD REEL	Passenger Control Devices	1.25	
RD-AA625x-xx	DSEB RACK ASSEM	Structure	2.0	
RD-AA63xx-xx	CRADLE	Passenger Control Devices	1.0	
RD-AA64xx-xx	PCU HANDSET	Passenger Control Devices	1.0	
RD-AA650x-xx	HANDSET/CRADLE	Passenger Control Devices	1.0	
RD-AA651x-xx	CRADLE	Passenger Control Devices	1.0	
RD-AA652x-xx	CRADLE	Passenger Control Devices	1.0	
RD-AA655x-xx	HANDSET	Passenger Control Devices	1.0	
RD-AA656x-xx	HANDSET	Passenger Control Devices	1.0	
RD-AA66xx-xx	HANDSET	Passenger Control Devices	1.0	
RD-AA67xx-xx	HANDSET/CRADLE	Passenger Control Devices	1.0	
RD-AA69xx-xx	CRADLE	Passenger Control Devices	1.0	
RD-AA7070-xx	LCD MONITOR	Display Devices	2.5	
RD-AA7075-xx	LCD MONITOR	Display Devices	2.5	
RD-AA7076-xx	LCD MONITOR	Display Devices	2.5	
RD-AA7090-xx	LCD MONITOR	Display Devices	2.5	
RD-AA7095-xx	LCD MONITOR	Display Devices	2.5	
RD-AA7096-xx	LCD MONITOR	Display Devices	2.5	
RD-AA710x-xx	LCD MONITOR	Display Devices	2.5	
RD-AA715x-xx	LCD MONITOR	Display Devices	2.5	
RD-AA7204-xx	LCD MONITOR	Display Devices	2.5	
RD-AA7700-xx	LCD MONITOR	Display Devices	2.5	
RD-AA7705-xx	LCD MONITOR	Display Devices	2.5	
RD-AA7754-xx	LCD MONITOR	Display Devices	2.5	
RD-AA7755-xx	LCD MONITOR	Display Devices	2.5	
RD-AA7770-xx	LCD MONITOR	Display Devices	2.5	
RD-AA7775-xx	LCD MONITOR	Display Devices	2.5	
RD-AA7776-xx	LCD MONITOR	Display Devices	2.5	
RD-AA7790-xx	LCD MONITOR	Display Devices	2.5	
RD-AA7795-xx	LCD MONITOR	Display Devices	2.5	
RD-AA7796-xx	LCD MONITOR	Display Devices	2.5	
RD-AA7800-xx	LCD MONITOR	Display Devices	2.5	
RD-AA788x-xx	LCD MONITOR	Display Devices	2.5	
RD-AA8001-xx	CPMU	System Controllers	5.0	
RD-AA8003	CABIN FILE SERVE	Data Storage	5.5	
RD-AA8006-xx	AUDIO SERVER	System Controllers	5.0	
RD-AA8007-xx	VIDEO SERVER	System Controllers	5.0	
RD-AA8010-xx	CABIN MANAGEME	System Controllers	6.0	
RD-AA8011-xx	CMT KEYBOARD	Ancillary Device	3.0	
RD-AA8017-xx	CMT MKII	System Controllers	6.0	
RD-AA8019-xx	CABIN MANAGEME	System Controllers	5.0	
RD-AA8020	CPMS MEMORY EX	Data Storage	5.0	
RD-AA8023-xx	FLOPPY DISK DRIV	Ancillary Device	3.0	
RD-AA8026-xx		Ancillary Device	2.0	

**Standard Repair Time  
for FY 2010**

Part Number	Description	Family Group	2010 SRT	Major SRT
RD-AA8027-xx	CMT KEYBOARD	Ancillary Device	3.0	
RD-AA8028-xx	CMT KEYBOARD	Ancillary Device	2.0	
RD-AA8029-xx	CMT KEYBOARD	Ancillary Device	1.5	
RD-AA8031-xx		Ancillary Device	1.5	
RD-AA8034-xx	CMEU II	Data Storage	5.0	
RD-AA8041-xx	HDDA I	Data Storage	8.0	
RD-AA8044-xx	CD-ROM UNIT	Ancillary Device	3.0	
RD-AA8046-xx	CABIN MANAGEME	System Controllers	5.0	
RD-AA8061-xx	LAN HUB	Data Storage	3.0	
RD-AA8064-xx	LAN HUB	Data Storage	3.0	
RD-AA8080-xx	PRINTER	Printer	5.0	
RD-AA8100-xx	FLOPPY DISK DRIV	Ancillary Device	5.0	
RD-AA8101-xx	CELL MODEM	Data Storage	5.0	
RD-AA8103-xx			2.5	
RD-AA8107-xx			2.5	
RD-AA8111	FLOPPY DISK DRIV	Ancillary Device	2.5	
RD-AA8114-xx	FAN ASSY/FDDU	Ancillary Device	5.0	
RD-AA8117-xx			2.0	
RD-AA8207-xx	VIDEO SERVER PC	System Controllers	6.0	
RD-AA8210-xx	FIBER CHANNEL HI	Data Storage	6.0	
RD-AA8234-xx	CPMS MEMORY EX	Ancillary Device	5.0	
RD-AA8241-xx	HDDA II	Data Storage	8.0	
RD-AA8341-xx	HDDA III	Data Storage	8.0	
RD-AA880x-xx	POWER SUPPLY	Power Device	2.0	
RD-AA8803-xx	POWER SUPPLY	Power Device	2.5	
RD-AA8804-xx	POWER SUPPLY	Power Device	2.5	
RD-AA8805-xx	POWER SUPPLY	Power Device	2.5	
RD-AA8806-xx	POWER SUPPLY	Power Device	2.5	
RD-AA902013-xx	16" RETRACT INSTL	Display Devices	8.0	
RD-AA902033-xx	FLIP SCREEN SYST	Display Devices	ART	
RD-AA902040-xx		Display Devices	ART	
RD-AA902065-xx	FLIP SCREEN SYST	Display Devices	ART	
RD-AA902108-xx	VCC PALLET INSTL	Structure	2.0	
RD-AA902111	CARD READER/DIS	Ancillary Device	3.0	
RD-AA902115-xx	CARD READER/DIS	Ancillary Device	3.0	
RD-AA90212x-xx	9 LCD CEILING MOU	Structure	3.5	
RD-AA902134-xx	CRADLE, INTEGRA	Passenger Control Devices	1.25	
RD-AA902180-01	ROLL SCREEN ASS	Roll Screen	ART	
RD-AA902183-01	ROLL SCREEN ASS	Roll Screen	ART	
RD-AA902222-xx	CRADLE INTEGRAT	Passenger Control Devices	1.25	
RD-AA90224x-xx	VCC RACK INSTL	Structure	3.50	
RD-AA90226x-xx	VCC RACK INSTL	Structure	2.00	
RD-AA902270-xx	16" RETRACT INSTL	Structure	10.0	
RD-AA902315-xx	PROJECTOR INSTL	Display Devices	2.5	
RD-AA902379-xx			3.5	
RD-AA902416-xx	20 INCH LCD WALL	Structure	2.0	
RD-AA902418-xx	15" LCD WALL MOU	Structure	3.5	
RD-AA902437-xx	10.4" LCD WALL MC	Structure	2.0	
RD-AA902452-xx	VCC PALLET INSTL	Structure	2.0	
RD-AA90246x-xx	VCC PALLET INSTL	Structure	2.0	
RD-AA90256x-xx	STRUCTURE/MASC	Structure	2.0	
RD-AA902577-xx	VCC CABINET INST	Structure	2.0	
RD-AA902642-xx	MONITOR ASSY, BH	Display Devices	3.0	
RD-AA902650-xx	15-IN LCD WALL MC	Display Devices	3.5	
RD-AA902679-xx	CCDA CHARGING S	Ancillary Device	6.5	
RD-AA902696-xx	SMART CARD REAL	Ancillary Device	1.5	

**Standard Repair Time  
for FY 2010**

Part Number	Description	Family Group	2010 SRT	Major SRT
RD-AA90270x-xx	10.4-IN & 9-IN LCD F	Display Devices	3.0	
RD-AA902727-xx	VCC IFE TRAY INST	Structure	ART	
RD-AC1202-xx	COCKPIT PRINTER	Printer	5.0	
RD-AC1203-xxx	MULTI-INPUT PRIN	Printer	5.0	
RD-AM1003	MULTI-INPUT PRIN	Printer	5.0	
RD-AM1010-x	MULTI-INPUT PRIN	Printer	5.0	
RD-AM1011-x	WORLD CLOCK	Ancillary Device	2.0	
RD-AM1020-x	WORLD CLOCK	Ancillary Device	2.0	
RD-AM200x-xx	DOUBLE ARM ASSE	Structure	5.0	
RD-AM2205-xx	ARM ASSY	Structure	5.0	
RD-AM2207-xx	ARM ASSY	Structure	5.0	
RD-AM2311-xx	LCD MONITOR INST	Structure	5.0	
RD-AM2312-01	SMART MONITOR S	Structure	5.0	
RD-AM2401-xx	ARM ASSY	Structure	5.0	
RD-AM2402-xx	ARM ASSY	Structure	5.0	
RD-AM2403-xx	ARM ASSY	Structure	5.0	
RD-AM250x-xx	DOUBLE ARM ASSE	Structure	5.0	
RD-AM260x-xx	ARM ASSY	Structure	5.0	
RD-AM280x-xx	ARM ASSY	Structure	5.0	
RD-AM301x-xx	DOUBLE ARM ASSE	Structure	5.0	
RD-AM3020-xx	DOUBLE ARM ASSE	Structure	5.0	
RD-AM320x-xx	ARM ASSY	Structure	5.0	
RD-AM340x-xx	ARM ASSY	Structure	5.0	
RD-AM3410-xx	ARM ASSEMBLY, S	Structure	5.0	
RD-AM3411-xx	ARM ASSEMBLY, D	Structure	5.0	
RD-AM350x-xx	DOUBLE ARM ASSE	Structure	5.0	
RD-AM351x-xx	ARM ASSY	Structure	5.0	
RD-AM352x-xx			2.0	
RD-AM3777-xx			2.0	
RD-AM491x-xx	SMART CARD REAT	Ancillary Device	2.5	
RD-AM4930-xx			1.25	
RD-AM6xxx-xxx	HARNESS or CABL	Harness	3.5	
RD-AM7xxx-xxx	HARNESS or CABL	Harness	3.5	
RD-AM8001-x	ELECTRONIC CHIM	Ancillary Device	3.5	
RD-AM812x-xx	BITE PANEL	Ancillary Device	3.0	
RD-AM813x-xx	BITE PANEL	Ancillary Device	3.5	
RD-AM8303-xx	COCKPIT SPEAKER	Ancillary Device	3.0	
RD-AM8304	COCKPIT SPEAKER	Ancillary Device	3.0	
RD-AM9404-xx			2.0	
RD-AN9001-xx	METRIC ALTITUDE	Ancillary Device	3.0	
RD-AR9001	AM TUNER	Audio/Video Distribution	2.5	
RD-AR9002	AM RADIO TUNER	Audio/Video Distribution	2.5	
RD-AT1002-xx	CABIN TELECOMMI	System Controllers	5.0	
RD-AT1003	CABIN TELECOMMI	System Controllers	5.0	
RD-AT1004-xx	CABIN TELECOMMI	System Controllers	5.0	
RD-AT4301-xx			3.0	
RD-AT6002-xx	TELEPHONE HAND	Passenger Control Devices	2.5	
RD-AT7001-xx			2.0	
RD-AT8001-xx			3.0	
RD-AV1111	VIDEO CASSETTE F	Audio/Video Sources	5.5	
RD-AV1112	VIDEO CASSETTE F	Audio/Video Sources	5.0	
RD-AV1113-xx	VIDEO CASSETTE F	Audio/Video Sources	3.0	5.5
RD-AV1115	VIDEO CASSETTE F	Audio/Video Sources	5.0	
RD-AV1201	VCP 8MM NTSC HI-	Audio/Video Sources	5.0	
RD-AV1203-xx	8MM VIDEO CASSE	Audio/Video Sources	5.5	
RD-AV1205-xx	VIDEO CASSETTE F	Audio/Video Sources	5.0	

**Standard Repair Time  
for FY 2010**

Part Number	Description	Family Group	2010 SRT	Major SRT
RD-AV1206-xx	VIDEO CASSETTE P	Audio/Video Sources	5.0	
RD-AV1209-xx	IVCP	Audio/Video Sources	1.5	3.5
RD-AV1211-xx	8MM VCP	Audio/Video Sources	4.0	
RD-AV1213-xx	8MM VCP	Audio/Video Sources	4.0	
RD-AV1215-xx	VIDEO CASSETTE P	Audio/Video Sources	4.0	
RD-AV1216-xx	HI-8 VIDEO CASSET	Audio/Video Sources	1.5	3.5
RD-AV1217-xx	VIDEO CASSETT PL	Audio/Video Sources	4.0	
RD-AV1303-xx	DVD PLAYER	Audio/Video Sources	3.5	
RD-AV1306-xx	DVD PLAYER	Audio/Video Sources	3.5	
RD-AV1313-xx	DVD PLAYER	Audio/Video Sources	3.5	
RD-AV1316-xx	DVD PLAYER	Audio/Video Sources	3.5	
RD-AV1503-xx	TV TUNER	Audio/Video Distribution	3.0	
RD-AV1508-xx	TV TUNER	Audio/Video Distribution	3.0	
RD-AV205x-xx	VIDEO MONITOR	Display Devices	4.5	
RD-AV2073	7" CRT MONITOR	Display Devices	4.5	
RD-AV2101-xx	VIDEO MONITOR (1	Display Devices	4.0	
RD-AV2132-xx	VIDEO MONITOR	Display Devices	4.5	
RD-AV2133-xx	VIDEO MONITOR	Display Devices	4.5	
RD-AV2136	VIDEO MONITOR	Display Devices	4.5	
RD-AV2138	VIDEO MONITOR	Display Devices	5.0	
RD-AV2162-xx	VIDEO MONITOR	Display Devices	4.5	
RD-AV2164-xx	VIDEO MONITOR	Display Devices	4.5	
RD-AV2167-xx	VIDEO MONITOR	Display Devices	4.5	
RD-AV2168-xx	VIDEO MONITOR	Display Devices	4.5	
RD-AV2201-xx	VIDEO MONITOR	Display Devices	4.5	
RD-AV2802-xx	RETRACTABLE ME	Display Devices	4.5	
RD-AV2904	POWER SUPPLY UN	Power Device	2.5	
RD-AV2906	POWER SUPPLY UN	Power Device	2.5	
RD-AV3001-xx	VIDEO SYSTEM CO	System Controllers	5.0	
RD-AV3006-xx	VIDEO SYSTEM CO	System Controllers	5.0	
RD-AV3007-xx	PROGRAMMABLE V	System Controllers	5.0	
RD-AV4001-xx	TAPPING UNIT	Audio/Video Distribution	5.0	
RD-AV4002-xx	VIDEO DISTRIBUTIO	Audio/Video Distribution	5.0	
RD-AV4003-xx	JUNCTION BOX, A/C	Audio/Video Distribution	4.0	
RD-AV4004-xx	VIDEO DISTRIBUTIO	Audio/Video Distribution	4.0	
RD-AV4006-xx	VIDEO ZONE DISTR	Audio/Video Distribution	4.0	
RD-AV4008-xx	JUNCTION BOX, B7	Audio/Video Distribution	4.0	
RD-AV4011-xx	JUNCTION BOX	Audio/Video Distribution	1.5	
RD-AV4015	SIGNAL SPLITTER	Audio/Video Distribution	4.0	
RD-AV4018-01	VIDEO DISTRIBUTIO	Audio/Video Distribution	5.0	
RD-AV4203-xx	VIDEO SEB	Seat Electronics Boxes	6.0	
RD-AV6001-xx	RF MODULATOR	Modulators/Multiplexers	5.0	
RD-AV705x-x	LCD MONITOR	Display Devices	3.5	
RD-AV706x-xx	LCD MONITOR	Display Devices	3.5	
RD-AV707x-xx	LCD MONITOR	Display Devices	3.5	
RD-AV709x-xx	LCD MONITOR	Display Devices	3.5	
RD-AV710x-xx	LCD MONITOR	Display Devices	3.5	
RD-AV714x-xx	LCD MONITOR	Display Devices	3.5	
RD-AV7151-xx	LCD MONITOR	Display Devices	3.5	
RD-AV7201-xx	LCD MONITOR	Display Devices	3.5	
RD-AV7705-xx	LCD MONITOR	Display Devices	3.5	
RD-AV7776-xx	LCD MONITOR	Display Devices	3.5	
RD-AV9115-01	CASSETTE STOWA	Structure	ART	
RD-AV9118	RACK ASSY	Structure	ART	
RD-AV9801-xx	LCD MONITOR	Display Devices	5.5	
RD-AV9802-xx	RETRACTABLE LCD	Display Devices	5.5	

**Standard Repair Time  
for FY 2010**

Part Number	Description	Family Group	2010 SRT	Major SRT
RD-AV9803-xx	LCD MONITOR	Display Devices	5.5	
RD-AV9804-xx	LCD AVIONICS MON	Display Devices	5.5	
RD-AV9805-xx	7" RETRACTABLE L	Display Devices	5.0	
RD-AV9806-xx	LCD MONITOR	Display Devices	5.0	
RD-AV9809-xx	LCD MONITOR	Display Devices	5.0	
RD-AV981x-xx	LCD MONITOR	Display Devices	5.0	
RD-AV982x-xx	LCD MONITOR	Display Devices	3.5	
RD-AV983x-xx	LCD MONITOR	Display Devices	3.5	
RD-AV984x-xx	LCD MONITOR	Display Devices	3.5	
RD-AX1001-x	MAIN MULTIPLEXER	Modulators/Multiplexers	4.5	
RD-AX1015	MAIN MULTIPLEXER	Modulators/Multiplexers	4.5	
RD-AX1017-xx	MAIN MULTIPLEXER	Modulators/Multiplexers	4.5	
RD-AX130x-xx	MAIN MULTIPLEXER	Modulators/Multiplexers	4.5	
RD-AX150x-xx	MAIN MULTIPLEXER	Modulators/Multiplexers	4.5	
RD-AX2001-x	ZONE MULTIPLEXER	Area Controllers	4.5	
RD-AX2101-x	ZONE MULTIPLEXER	Area Controllers	3.5	
RD-AX2194-xx	FLOOR DISCONNECT	Audio/Video Distribution	3.5	
RD-AX2199	FLOOR DISCONNECT	Audio/Video Distribution	3.5	
RD-AX230x-xx	WALL DISCONNECT	Audio/Video Distribution	3.5	
RD-AX2502-xx	ZONE CONTROL UNIT	Area Controllers	4.0	
RD-AX2512-xx	ZONE CONTROL UNIT	Area Controllers	4.0	
RD-AX3001-xx	COLUMN TIMER DE	Area Controllers	5.0	
RD-AX3003	COLUMN TIMER DE	Area Controllers	5.0	
RD-AX4311	SEAT ELECTRONIC	Seat Electronics Boxes	3.5	
RD-AX4312	SEAT ELECTRONIC	Seat Electronics Boxes	3.5	
RD-AX4321	DEMUX/ENCODER	Seat Electronics Boxes	3.5	
RD-AX4322	DEMUX/ENCODER	Seat Electronics Boxes	3.5	
RD-AX4331-xx	SEAT ELECTRONIC	Seat Electronics Boxes	3.5	
RD-AX4332-01	SEB	Seat Electronics Boxes	3.5	
RD-AX4352-xx	SEAT ELECTRONIC	Seat Electronics Boxes	3.5	
RD-AX440x-x	SEAT ELECTRONIC	Seat Electronics Boxes	3.5	
RD-AX4413	SEAT ELECTRONIC	Seat Electronics Boxes	3.5	
RD-AX4431-xx	SEAT ELECTRONIC	Seat Electronics Boxes	3.5	
RD-AX5211	DECODER UNIT	Area Controllers	3.0	
RD-AX5301-xx	DECODER UNIT	Area Controllers	3.0	
RD-AX5303	DECODER UNIT	Area Controllers	3.0	
RD-AX5311	DECODER UNIT	Area Controllers	3.0	
RD-AX5321	DECODER UNIT	Area Controllers	3.0	
RD-AX5352	DECODER UNIT	Area Controllers	3.0	
RD-AX540x-xx	DECODER UNIT	Area Controllers	3.0	
RD-AX60xx-xx	PCU	Passenger Control Devices	1.25	
RD-AX62xxxxx	PCU	Passenger Control Devices	1.25	
RD-AX64xx-xx	RJU	Passenger Control Devices	1.25	
RD-AX65xx-xx	DPCU	Passenger Control Devices	1.25	
RD-AX66xx-xx	DPCU	Passenger Control Devices	1.25	
RD-AX67xx-xx	PCU	Passenger Control Devices	1.25	
RD-AX68xx-xx	PCU	Passenger Control Devices	1.25	
RD-AX69xx-xx	PCU	Passenger Control Devices	1.25	
RD-AX7001-xx	TAPE REPRODUCER	Audio/Video Sources	9.0	
RD-AX7002-xx	PASSENGER ENTE	Audio/Video Sources	9.0	
RD-AX7010	BOARDING MUSIC	Audio/Video Sources	5.0	
RD-AX7070-xx	DAT PLAYER	Audio/Video Sources	4.0	
RD-AX7091-xx	CD REPRODUCER	Audio/Video Sources	5.5	
RD-AX7092-xx	CD REPRODUCER	Audio/Video Sources	5.5	
RD-AX7094-xx	CD REPRODUCER	Audio/Video Sources	5.0	
RD-AX7095-xx	CD REPRODUCER	Audio/Video Sources	5.0	

**Standard Repair Time  
for FY 2010**

Part Number	Description	Family Group	2010 SRT	Major SRT
RD-AX7112-xx	ANNOUNCEMENT C	Audio/Video Sources	8.0	
RD-AX7201	ANNOUNCEMENT C	Audio/Video Sources	8.5	
RD-AX7211	ANNOUNCEMENT C	Audio/Video Sources	8.0	
RD-AX7271-xx	ANNOUNCEMENT T	Audio/Video Sources	8.0	
RD-AX7281-xx	CONTROL BOX	Audio/Video Sources	5.0	
RD-AX7303	AUDIO TAPE REPR	Audio/Video Sources	5.0	
RD-AX7308-xx	ANNC & BDG MUSI	Audio/Video Sources	5.0	
RD-AX7351	ANNC & BDG MUSI	Audio/Video Sources	5.0	
RD-AX7360-xx	SOLID STATE WALL	Audio/Video Sources	5.0	
RD-AX7501	SOLID STATE STOR	Audio/Video Sources	5.0	
RD-AX767x-xx	PRAM	Audio/Video Sources	6.0	
RD-AX7681	ANNC & BLG MUSI	Audio/Video Sources	5.0	
RD-EX902735-01	eX2 RACK ASSY CF	Structure	ART	
RD-FA1009-xx	MEDIA ENCODER	Modulators/Multiplexers	5.0	
RD-FA1011-xx	AIRCRAFT INTERFA	System Controllers	5.0	
RD-FA1031-xx	DISC ARRAY	Data Storage	5.0	
RD-FA1041-xx	ETHERNET SWITCH	Modulators/Multiplexers	3.5	
RD-FA1051-xx	CREW TERMINAL	System Controllers	5.0	
RD-FA1061-xx	MEDIA SERVER	Data Storage	5.0	
RD-FA1071-xx	CONTENT SERVER	Data Storage	8.5	
RD-FA1141-xx	ONBOARD MEDIA L	Ancillary Device	2.5	
RD-FA1161-xx	ETHERNET PRINTE	Printer	3.5	
RD-FA2011-01	AREA DISTRIBUTIO	Audio/Video Distribution	4.5	
RD-FA2021-01	FLOOR DISCONNEN	Audio/Video Distribution	2.5	
RD-FA2051-01	TAPPING UNIT	Audio/Video Distribution	4.0	
RD-FA3014-xx	SEAT ELECTRONIC	Seat Electronics Boxes	2.5	
RD-FA3024-xx	SEAT ELECTRONIC	Seat Electronics Boxes	3.0	
RD-FA3124-xx	SEAT ELECTRONIC	Seat Electronics Boxes	3.0	
RD-FA3221-xx	PREMIUM SEAT EL	Seat Electronics Boxes	3.0	
RD-FA3424-xx	ZONE TERMINATOR	Audio/Video Distribution	5.0	
RD-FA3524-xx	ZONE TERMINATOR	Seat Electronics Boxes	5.0	
RD-FA362x-xx	SEAT POWER MOD	Power Device	2.5	
RD-FA5001-xx	QWERTY HANDSET	Passenger Cont. Dev	1.5	
RD-FA5002-xx	HANDSET	Passenger Cont. Dev	1.5	
RD-FA5101-xx	HANDSET	Passenger Cont. Dev	1.5	
RD-FA5208-xx	HANDSET	Passenger Cont. Dev	1.5	
RD-FA5303-xx	PREMIUM HANDSE	Passenger Cont. Dev	1.5	
RD-FA5902-xx	HANDSET (W/SEAT	Passenger Control Device	1.5	
RD-FA6013-xx	REMOTE SINGLE U	Passenger Cont. Dev	1.5	
RD-FA6023-xx	REMOTE 2 PORT U	Passenger Cont. Dev	1.5	
RD-FA6063-xx	MULTIPORT JACK (	Passenger Cont. Dev	1.5	
RD-FA6263-xx	MULTIPORT JACK,	Passenger Cont. Dev	1.5	
RD-FA6363-xx	MULTIPORT JACK	Passenger Cont. Dev	1.5	
RD-FA6296-03	NOISE CANCELLAT	Passenger Control Device	ART	
RD-FA6572-40	MULTIPORT MODU	Passenger Control Device	2.0	
RD-FA7805-xx	SMART DISPLAY U	Display Devices	2.5	
RD-FA7154-xx	SMART DISPLAY U	Display Devices	3.0	
RD-FA8501-xx	PCU	Passenger Control Device	2.5	
RD-FE779x-xx	LCD	Display Devices	3.5	
RD-FE78xx-xx	LCD	Display Devices	3.5	
RD-FW7100-xx	10.6" SDU	Display Devices	3.0	
RD-FW7105-xx	10.6 INCH SDU	Display Devices	3.0	
RD-FW715x-xx	LCD MONITOR	Display Devices	3.0	
RD-FW7239-xx	LCD MONITOR	Display Devices	3.0	
RD-FW777x-xx	LCD MONITOR	Display Devices	3.0	
RD-FW779x-xx	SMART DISPLAY U	Display Devices	3.0	

**Standard Repair Time  
for FY 2010**

Part Number	Description	Family Group	2010 SRT	Major SRT
RD-FW78xx-xx	LCD MONITOR	Display Devices	3.0	
RD-FW79xx-xx	LCD MONITOR	Display Devices	3.0	
RD-FW971x-xx	15.4-IN WALL MOUN	Display Devices	3.0	
RD-FW9723-xx	23-IN WALL MOUNT	Display Devices	3.0	
RD-FW974x-xx	LCD MONITOR	Display Devices	3.0	
RD-KA1002-xx	SC SYSTEM CONTR	System Controllers	5.0	
RD-KA1003-xx	FILE SERVER	Data Storage	4.5	
RD-KA1005-xx	ADB	Audio/Video Distribution	3.0	
RD-KA1006-xx	CP CREW PANEL	System Controllers	5.0	
RD-KA1012-xx	SYSTEM CONTROL	System Controllers	5.0	
RD-KA3209-xx	VSEB	Seat Electronics Boxes	3.0	
RD-KA3303-xx	VIDEO SEAT ELECT	Seat Electronics Boxes	3.0	
RD-KA561x-xx	CRADLE	Passenger Cont. Dev	1.25	
RD-KA571x-xx	Universal Cradle w/ c	Passenger Control Device	1.5	
RD-KA581x-xx	CRADLE	Passenger Cont. Dev	1.5	
RD-KA6012-xx	USB JACK	Passenger Cont. Dev	1.25	
RD-KA6401-xx	RJU	Passenger Cont. Dev	1.0	
RD-KA6403-xx	RJU	Passenger Cont. Dev	1.25	
RD-KA6405-xx	RJM	Passenger Cont. Dev	1.25	
RD-KA8404-xx	PSS PCU	Passenger Cont. Dev	2.0	
RD-KA8503-xx	TOP MOUNT PCU V	Passenger Cont. Dev	2.0	
RD-KM6xxx-xx	HARNESS ASSEMB	Harness	3.5	
RD-KM7xxx-xx	HARNESS ASSEMB	Harness	3.5	
RD-KW7097-xx	9" SDU, SEAT BACK	Display Devices	3.0	
RD-KW7098-xx	SDU, 9" ARM MOUN	Display Devices	3.0	
RD-KW7670-xx	7" LCD MONITOR	Display Devices	3.0	
RD-KW7675-xx	7" LCD MONITOR	Display Devices	3.0	
RD-KW769x-xx	TOUCH SCREEN ST	Display Devices	3.0	
RD-KW7777-xx	SMART DISPLAY 7"	Display Devices	3.0	
RD-KW7778-xx	SMART DISPLAY 7"	Display Devices	3.0	
RD-NA1001-xx	DATA ROUTER UNI	Passenger Control Devices	2.0	
RD-NA1002-xx	INDIVIDUAL PASSE	Passenger Control Devices	2.0	
RD-NA1003-xx	IPSC CRADLE	Passenger Control Devices	2.0	
RD-NA1010-xx	NOISE CANCELLIN	Passenger Control Devices	ART	
RD-NA110x-xx	IPSC CRADLE	Passenger Control Devices	2.0	
RD-NA1201-xx	PORTABLE MEDIA	Display Devices	2.5	
RD-NB1051-xx	MDR	Audio/Video Sources	6.0	
RD-NB1122-xx	Antenna, LPSA TV U	Audio/Video Sources	ART	
RD-NB3820-xx	Antenna Control Unit	Audio/Video Sources	ART	
TH-41JSK-21xx	PROJECTOR VIDEO	Audio/Video Sources	8.0	